



wooden-blocks.co.uk – Rights of withdrawal

Right of revocation :

A consumer is any natural person who enters into a transaction for purposes which can be attributed mainly neither commercial nor their independent vocational activity.

RIGHT OF WITHDRAWAL

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the last good. To exercise the right of withdrawal, you must inform me

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of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

EFFECTS OF WITHDRAWAL

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement. We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us, without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired. You will have to bear the direct cost of returning the goods. You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

The right of withdrawal does not exist:

For delivery of goods which are not prefabricated and for their manufacture an individual choice or decision by the consumer is important or which are clearly tailored to the personal needs of the consumer. In case of delivery of Goods which can spoil quickly or whose expiration date has passed quickly.

The right of revocation expires prematurely:

Upon delivery of sealed goods which are unsuitable for reasons of health or hygiene to return when their unsealed after delivery.

General notes regarding returns

Please, avoid signs of usage and damages to the goods. If possible, please return the goods with all accessories and the original packaging. At any rate, please, use suitable packaging to protect against damages in transit.

Please, do not return the goods freight forward but as insured parcel.

Please, note that the above-stated notes do not represent any conditions for the assertion of your right of rescission.